

PVAPins.com Privacy Policy

At PVAPins.com, your privacy is very important to us. This Privacy Policy explains how we collect, use, disclose, and protect your personal data when you use our website and services. We are committed to complying with applicable data protection laws, including the European Union's General Data Protection Regulation (GDPR).

1. Information We Collect

We collect and process your personal data only with your consent and to provide and improve our services. The types of personal data we may collect include:

- **Contact information:** such as your name, email address, phone number, and billing details.
- **Account information:** login credentials and user preferences.
- **Payment information:** payment details processed securely via third-party payment providers.
- **Usage data:** IP address, browser type, device information, operating system, pages visited, and interactions with our site.
- **Cookies and tracking technologies:** to improve user experience and website functionality.
- **Support data:** communications with our support team via email, chat, or tickets.

2. How We Use Your Data

Your personal data is used for the following purposes:

- To provide and maintain our services, including account management and order processing.

- To communicate with you regarding your account, orders, and support inquiries.
- To improve and personalize your experience on our website.
- To send promotional materials or updates, with your consent where required.
- To comply with legal obligations and protect against fraud or abuse.
- For analytics and marketing purposes using anonymized or aggregated data.

3. Legal Basis for Processing

When required by law (such as GDPR), we process your personal data based on:

- Your consent.
- The necessity to perform a contract with you.
- Compliance with legal obligations.
- Our legitimate interests in providing and improving our services, ensuring security, and marketing.

4. Data Sharing and Disclosure

- We **do not sell or rent** your personal data to third parties.
- We may share your data with trusted service providers (such as payment processors, hosting providers, analytics services) solely for the purpose of providing our services.
- We may disclose your data if required by law or to protect our rights.
- Any third parties we work with are required to keep your data confidential and secure.

5. Cookies and Tracking Technologies

PVAPins.com uses cookies and similar technologies to:

- Ensure proper website functionality.
- Remember your preferences.
- Analyze website traffic and user behavior.

You can control cookie settings through your browser preferences. Disabling cookies may impact your experience on our site.

6. Data Retention

We retain your personal data only as long as necessary to provide our services, comply with legal obligations, resolve disputes, and enforce agreements. When data is no longer needed, we securely delete or anonymize it.

7. Your Rights

Depending on your location, you may have the right to:

- Access and receive a copy of your personal data.
- Request correction or deletion of your data.
- Object to or restrict certain processing activities.
- Withdraw consent at any time.
- Lodge a complaint with a relevant data protection authority.

To exercise your rights, please contact us using the details below.

8. Security of Your Data

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, loss, misuse, or alteration.

9. Children's Privacy

Our services are not directed to children under 16 years old. We do not knowingly collect personal data from children without parental consent. If you believe we have inadvertently collected such data, please contact us immediately.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of significant changes by posting the new policy on our website with an updated effective date.

11. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us at:

PVAPins.com

Website: <https://www.pvapins.com>

Email: info@pvapins.com

Support Tickets: <https://www.pvapins.com>

By using PVAPins.com, you agree to the collection and use of information in accordance with this Privacy Policy.